



Dear Guest,

Thank you for your interest for staying with us. Over the years we have gained experiences and have prepared General terms and Conditions listed below for both satisfactions. For any further questions we are available for you on stated contacts.

GENERAL TERMS AND CONDITIONS

1. Bookings and payments

The customer can make a booking as follows:

- Via email on info@center-apartmaji.com
- Via phone: +386 (0)51 307 121
- Personal
- Via other communication channels (WhatsApp, Messenger, Viber and the like)
- On website
- Using booking channels (Booking, Arbnb oth.)

All prices are in euros. VAT is not charged under paragraph 1 of Article 94 of ZDDV-1 (we are not liable for VAT).

Booking is confirmed after 50% of booking is paid. We send confirmation email when we receive payment. If payment is not provided in 24 hours – booking is being canceled. Contact us via email if you have any problems. Rest 50% (second half) needs to be paid before arrival.

Account for payments:

Katarina Belak
Glavni trg 18
3000 Celje
Slovenia
SI56 3400 0101 9588 413
BIC: KSPKSI22



2. CANCELLATION AND BOOKING CHANGES

Following conditions apply to cases of cancellation:

- 10 days before arrival without cancellation fee
- 5 days before arrival 50% of the total price.

In case of early departure, the amount will be charged for the entire stay. In case of non-arrival, it is charged according to the conditions of cancellation - 50% of the total price. The non-arrival is considered that the guest did not arrive by midnight on the day of arrival and we were not notified of the later arrival. In this case we can immediately release the reservation and do not guarantee the availability of the apartment.

Our main service is Holiday rentals of apartments for:

- max 2 persons (Celje Center Apartment),
- max 5 persons (Koper Center Apartment),
- max 7 persons (Golte SkiCenter Apartment),

Booking price includes nights in full equipped apartment with bedding for number of guest, internet and TV use.

Towels can be prepared on request. Use of towels is being charged 30EUR per stay.

3. ONLINE CHECK IN

According to law of Republic Slovenia all guests needs to be registered in time of stay and turist tax needs to be charged. Check in is provided only ONLINE before arrival. For all guests we need following data:

- Name and surname
- Gender
- Nationality
- Number of document (ID or passport)

Guest can provide the data by texting via email or phone or pictures of the documents can be provided where data can be clearly seen.



4. ACCESS TO THE APARTMENT

After providing information requested for online check (stated in point 3 of this document) and payments being provided (stated in point 1 of this document), Guest receives a PIN code for entering the Apartment. In case Guest does not provide stated above, entering the apartment is not possible.

Check in is possible after 15:00. Check out needs to be done by 9:00. Early arrival or later departure is possible by prior arrangement if our capacity allows.

5. RESPONSIBILITY

By entering in the apartment, the customer agrees that the provider in case of damage (damage to the object, alienation of objects, etc.) calculates the value of the damage (possibly subsequently), including potential loss of income due to damage. The provider does not assume any responsibility for the customer's belongings.

6. DISPUTE RESOLUTION

The parties agree that in the event of a dispute, they will try to resolve it amicably, otherwise the Slovenian courts will have exclusive jurisdiction to resolve disputes. Slovenian law applies to all general conditions.

7. OTHERS

Pets are not allowed.

Smoking is strictly prohibited inside the apartments. Smoking is allowed in outdoor areas.